P&T CONNECTED

Support Engineer for IoT Cloud Software Solutions (m/f)

Your Tasks

- Active collaboration in a young, international, agile development team (Scrum)
- Training and introduction of new team members
- Processing of customer requests (1st and 2nd level support)
- Quality monitoring as well as assurance of availability of cloud-based software-systems
- Testing of new developments, prepare documentations and manuals
- Prioritization of tickets as well as coordination and organization of hotfixes together with development teams
- Working language English

Your Profile

- Technical degree in the field of computer science (HTL, IT-Technician, technical college, FH, Uni) or equivalent
- Good technical understanding of virtual databases
- Knowledge in Python, AWS Cloud is an advantage
- Diligent, reliable, solution-oriented personality
- High degree of personal initiative, fun at working in team
- Friendly appearance and good social manners
- Readiness for permanent further education
- Good German- and English-skills

Our Offer

- Look forward to a varied engagement in our young, highly motivated multi-cultural team of 8 nations, that develops cloud-based IoT-solutions for preparation and processing of big data-machine data for worldwide special purpose machines. By doing this we support our customers to significantly reduce costs for maintenance of their machine fleet.
- Gather experience in modern cloud-technologies with international perspective
- Find us in BC1 directly located on Campus of FH Hagenberg in our brand-new office with state-of-the art workplace equipment.
- Independent working and flexible working hours full time: 38,5 h per week
- Annual salary according qualification and experience: from ~ € 30.000,-- gross (KV IT), willingness for overpayment according qualification, attractive social benefits

Your Contact

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